SE 319

Exercise 1

1. Hotel UI
   1. The user has to execute an additional click when trying to place the customer in room. The list of rooms should start out on the reservation screen and have the filter buttons included there. The list will filter dynamically so a room (or multiple) can be checked when it matches what the customer wants.
   2. Two useful features
      1. Definitely needs a price for the room requested. Some people try to shop frugally.
      2. There could be a flag set for when a room requested by the customer is not available, and the customer had to downgrade. If that room (or a room of similar type) becomes available, the receptionist could call the customer and ask if they’d like to upgrade.
2. In general, Blackboard requires too many clicks to access the things I need to do. Modularization and customization of the homepage would be immensely helpful for quick access to the resources you need most often. Uploading multiple files in my “Content Collection” seems pretty flexible. It has the classic upload by browsing, or you can drag files in. Fairly easy, as far as I’m concerned.  
     
   Blackboard doesn’t allow any customization of features, which is present in a lot of applications. As I said above, quick access to the things you use most would be incredibly helpful, even if it was just a list of links.